



CITY OF CONYERS

PUBLIC SAFETY SOFTWARE

REQUEST FOR QUALIFICATIONS

**QUALIFICATION INFORMATION
PUBLIC SAFETY SOFTWARE**

TABLE of CONTENTS

	<u>ARTICLE</u>	<u>PAGE</u>
1.	Introduction	3
2.	Request for Qualifications (RFQ) Format	3, 4
3.	Specific PROJECT Information	4, 5, 6

ATTACHMENTS

Attachment A - Agency References	7
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Introduction

The City of Conyers (**CITY**) is seeking qualifications from qualified software vendors to provide Public Safety Software (PSS) for the **CITY**. This document serves to provide terms and conditions to provide the PSS and to service all modules of the software that are used for operation.

Please review all requirements throughout this bid document. All specifications and conditions contained herein are to be considered mandatory unless otherwise stated.

In accordance with the City Policy for Procurement of Services, Qualification Proposals from qualified vendors will be opened and reviewed. The Proposals will be reviewed and evaluated based on experience, past deployments, references, and available resources.

Consideration

To be considered for this project, vendors must provide a written project summary to include hardware and software requirements for the production environment.

To be considered for this project, the vendor must provide at least 3 references of agencies of comparable size.

To be considered for this project, vendors must provide a written strategy for migrating existing PSS data to a new system.

Failure to include the items for consideration will be considered valid justification for rejection of submission.

The City reserves the right to ask for additional information and clarification from or about any or all of the vendors. The **City reserves the right to reject any or all responses received**. The City may select from the submissions or create a shortlist of vendors. The vendors on the shortlist may be asked to make a presentation on their proposal and submit a cost proposal for the services.

- A. All questions regarding this RFQ must be received in writing by **3 PM on (February 19th, 2018)** to Kameron Kelley, via e-mail to Kameron.kelley@conyersga.gov. Responses will be posted on the third business day. Questions and answers may be provided to any competing vendor(s).
- B. Proposals prepared and based on the instructions contained in this package shall cover the firm's qualifications and experience and references. Vendors must submit 1 copy of their proposal, as well as, a USB flash drive that contains the proposal. The vendors' response to this RFQ shall be submitted in a sealed envelope by **3 PM on Thursday, (March 1st, 2018)** to: Kameron Kelley, Director of Technology, City of Conyers, 1184 Scott Street, Conyers, GA 30012. Any proposals received after this deadline will not be given consideration.

Items/Services to be provided

1. Description of Software

- a. Software must be NIBRS compliant
- b. Software should include CAD, RMS, and in-car Mobile platforms (No Jail Management).
- c. All Web modules should be HTML5 compliant
- d. Information in the applications should be fluid across all major platforms.
- e. Applications should operate using as few databases as possible.

2. Mandatory Software Capabilities

- a. NIBRS data must have the ability to be electronically transmitted to the State of Georgia and be formatted in accordance with required State of Georgia standards for NIBRS submission.
- b. Must meet CJIS advanced authentication requirements
- c. Client applications should be written using the latest Microsoft technologies
- d. Data/Application should be compatible with Microsoft SQL Server 2012 or newer.
- e. Software upgrades must be well documented and deployments must be centrally managed.

CAD

- a. Must be fully integrated with the PSS suite
- b. The application should support Active Directory integration

CITY OF CONYERS, GA
REQUEST FOR QUALIFICATIONS
PUBLIC SAFETY SOFTWARE

- c. Must support Geocoding or ESRI integration for address verification with validation prior to call entry and ability to force entry past validation if needed.
- d. Application administration should be able to be performed by any designated personnel without the need for technical expertise
- e. The software must allow end user customization
- f. Data should be fluid across all CAD screens, with no redundancy.
- g. Data must have the ability to be edited or removed.
- h. Ability to customize tones within the system
- i. No requirement of the use of "command lines".
- j. Information retrieval should be easy, intuitive and require minimal technical experience and training.
- k. Ability to integrate into third party applications.

RMS

- a. The RMS application should be fully integrated into the PSS suite.
- b. The software must support entry of incidents, cases, arrests, supplements, accidents, evidence, and user-defined forms.
- c. Accident data must be formatted to State of Georgia specifications and able to be transmitted to the State of Georgia electronically.
- d. Administration of the software should have the ability to be completed by anyone with minimal technical knowledge.
- e. The application should support Active Directory integration.
- f. Must be NIBRS compliant and support electronic data transfer to the State of Georgia in the format specified by the State.
- g. Information retrieval should be easy, intuitive and require minimal technical experience and training.
- h. Easy, intuitive subject statistics compilation.
- i. Should have based report retrieval platform of an API that would allow development of a custom implementation.
- j. Reporting should be customizable without the need for technical expertise.
- k. Ability to convert/import existing reports
- l. Accident reporting should support intuitive drawing and modern platforms.
- m. Validation should occur on all reports/cases prior to submission.

- n. Ability to add/update/delete all data in all reports and cases
- o. Cases and reports should have the ability to be saved for later completion.
- p. Support evidence inventory through the use of barcodes.
- q. Ability to import existing evidence inventory.
- r. Intuitive evidence reporting/categorization, and streamlined evidence input
- s. Ability to set evidence reminders
- t. Integration into third party applications such as court software (currently using Courtware from Courtware Solutions), Omega Crime View, paperless ticketing, automated voice readout, and LPR systems

Mobile (In-Car)

- a. The Mobile application should be fully integrated into the PSS suite and be able to share data with CAD as required (copy and paste).
- b. The software must support advanced authentication in accordance with CJIS security standards.
- c. Must support monitored chat functionality.
- d. Administration of the software should have the ability to be completed by anyone with minimal technical knowledge.
- e. The application should support Active Directory integration.
- f. Must support centralized deployment and upgrades
- g. Ability to customize input fields
- h. Ability to copy and paste into required fields.
- i. Integration into third party applications such as court software (currently using Courtware from Courtware Solutions), Omega Crime View, paperless ticketing, automated voice readout, and LPR systems
- j. Should support the input of subject statistics
- k. Ability to create custom input fields for specific data capture
- l. The Message switch should route data between MDTs and State networks
- m. Screens should auto update as new information is received.

ATTACHMENT "A" – Agency References

Provide a brief description of similar deployments, along with the products that were deployed. Key project references should also be provided.

<u>Agency</u>	<u>Contact Name</u>	<u>Number</u>	<u>Software</u>
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CITY OF CONYERS, GA
REQUEST FOR QUALIFICATIONS
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